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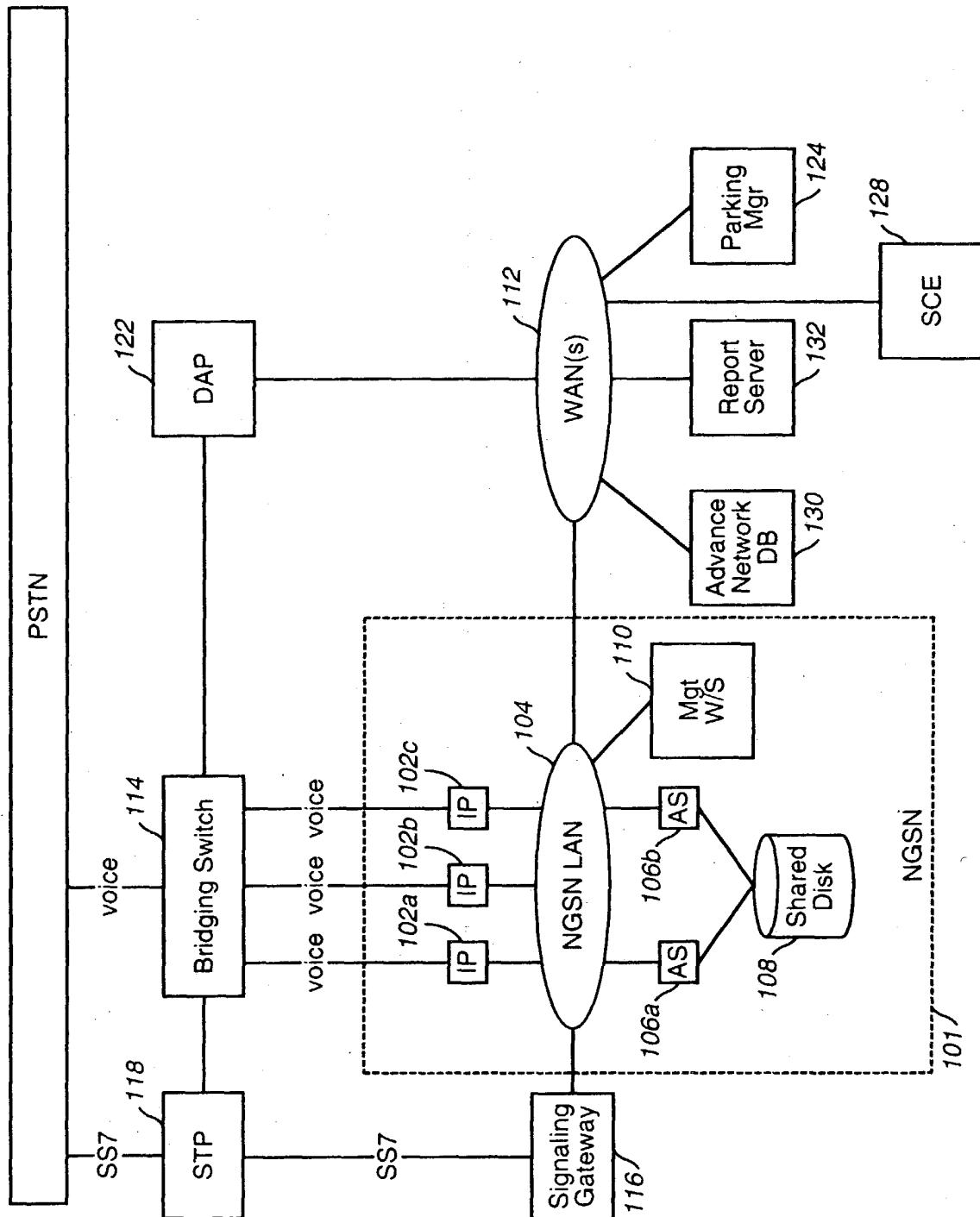


FIG. 1

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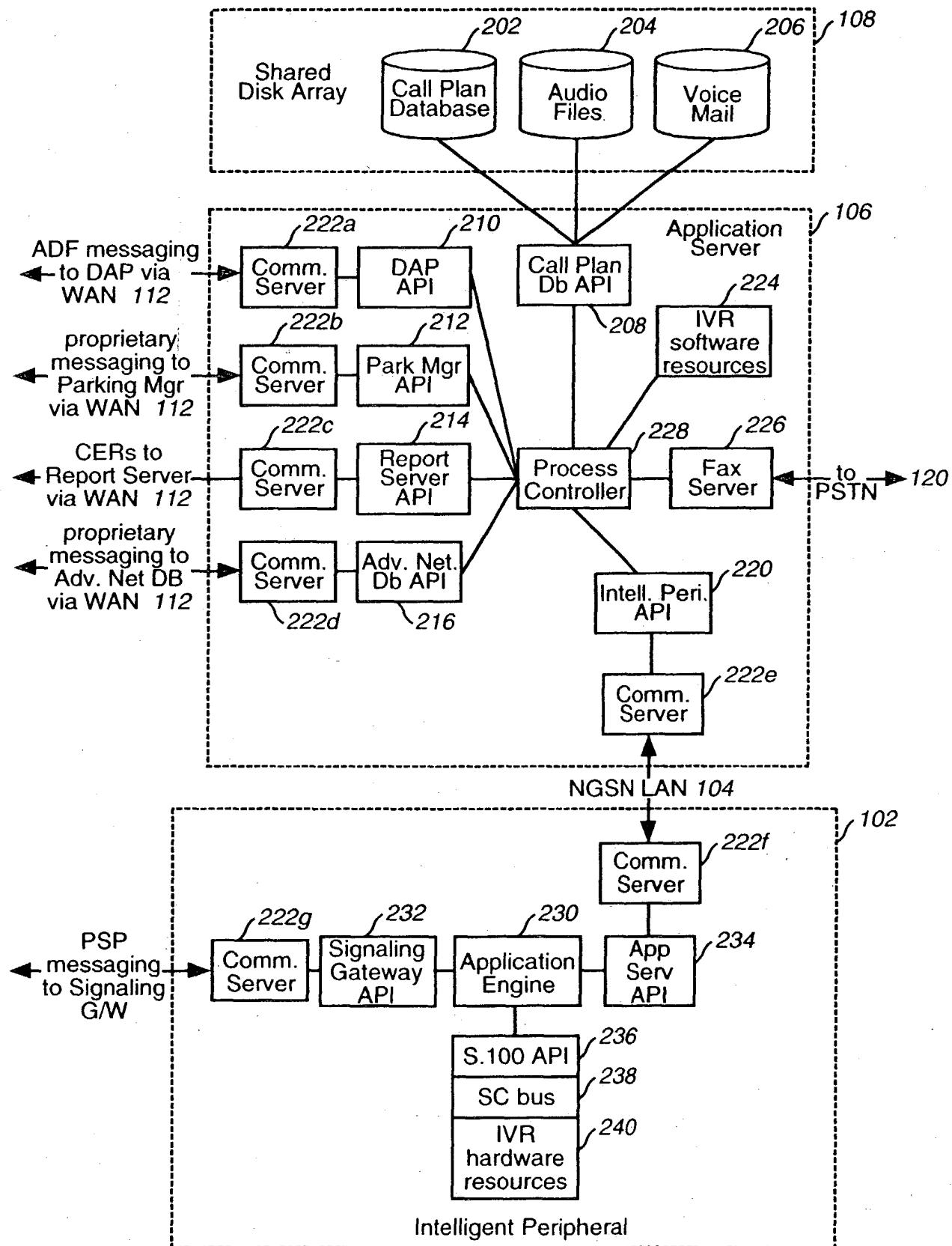


Fig. 2

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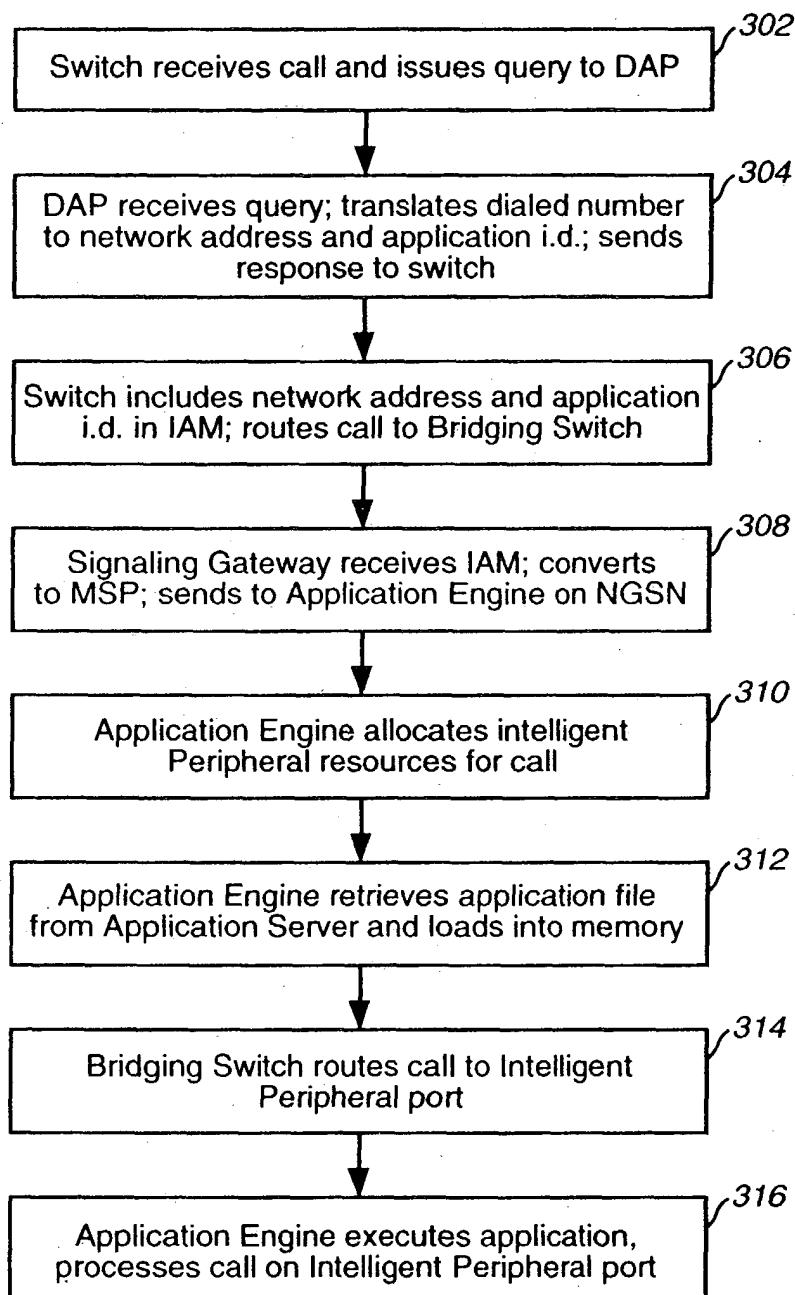


Fig. 3

Docket No.: COS97046C1
Appn No.: NOT ASSIGNED
Title: System for Executing Advanced Interactive Voice Response Services
Using Service-Independent Building Blocks
Inventors: Greg Bjornberg et al.
Confirmation No.: NOT ASSIGNED
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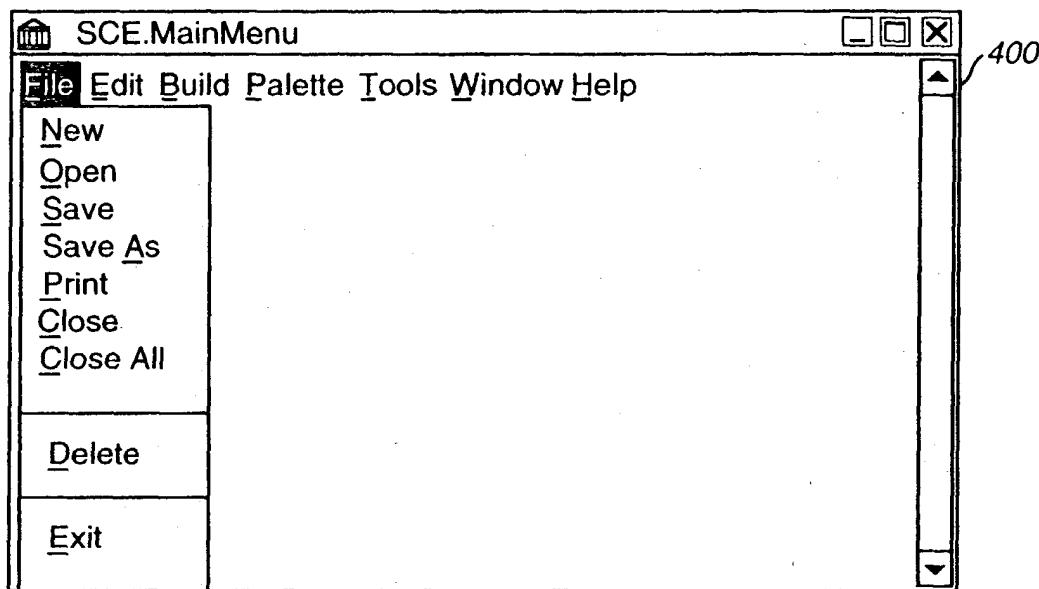


Fig. 4

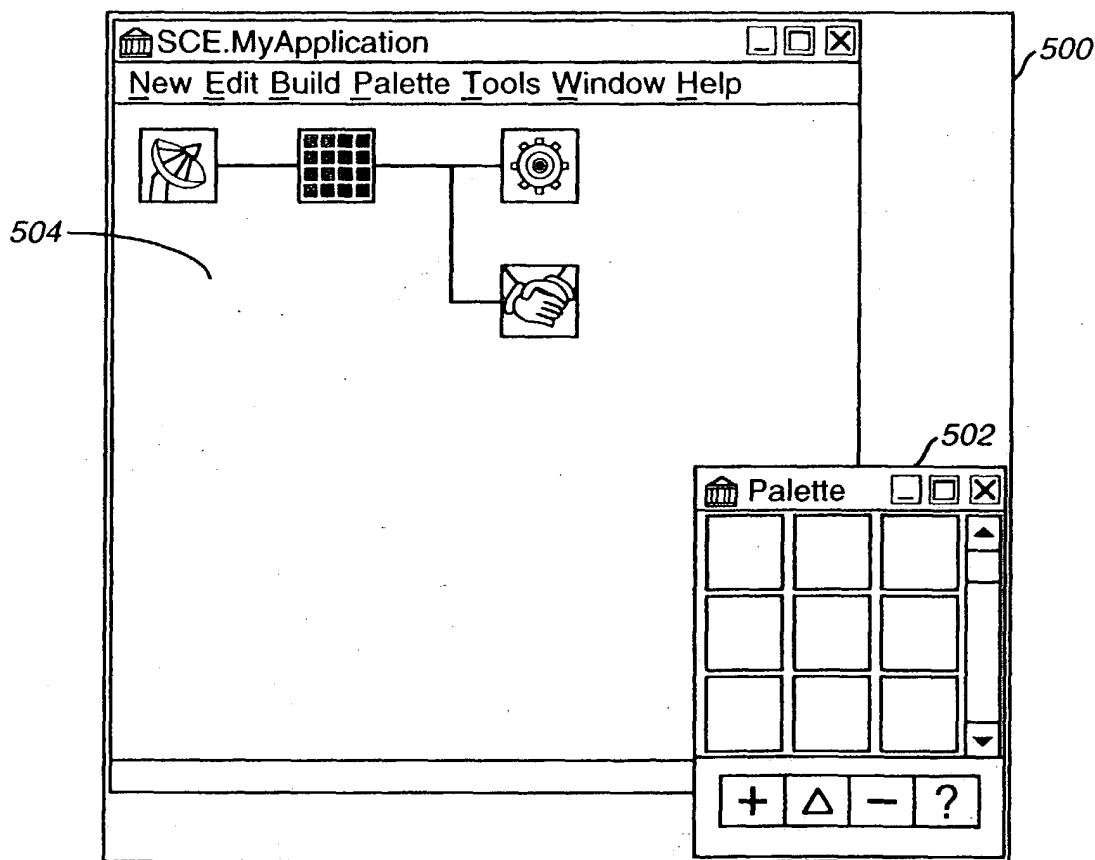


Fig. 5

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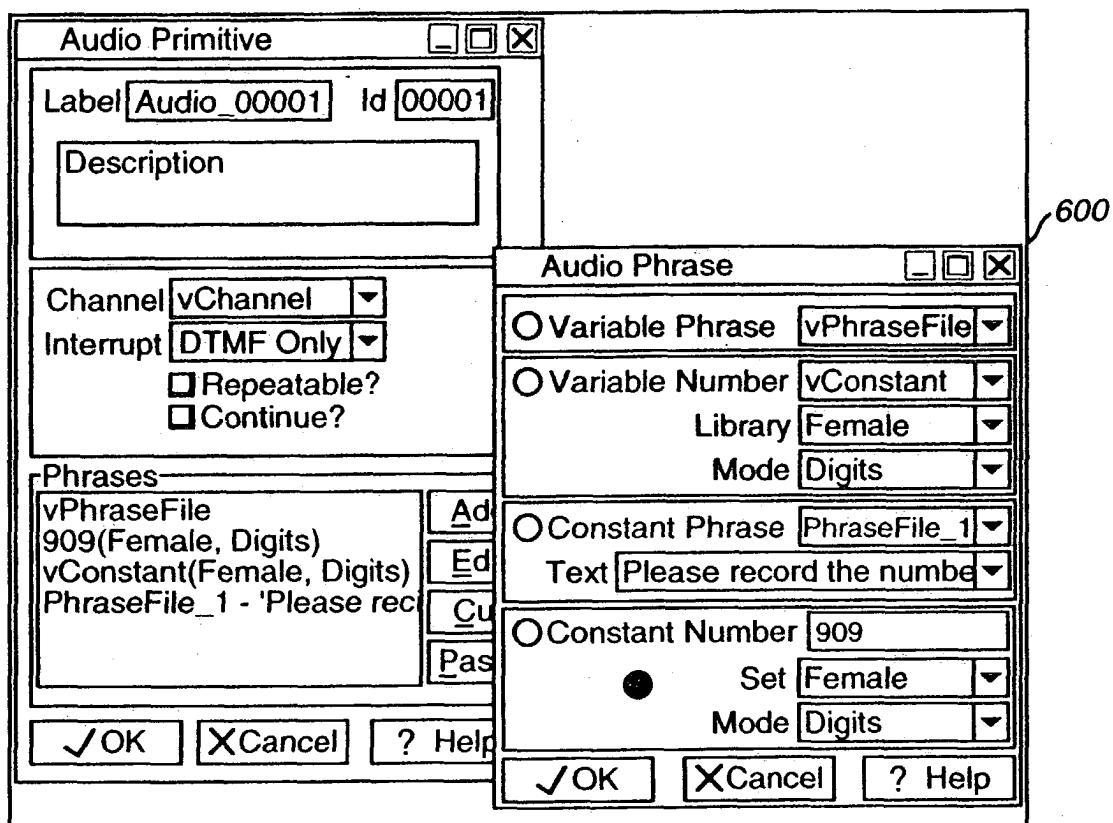


FIG. 6

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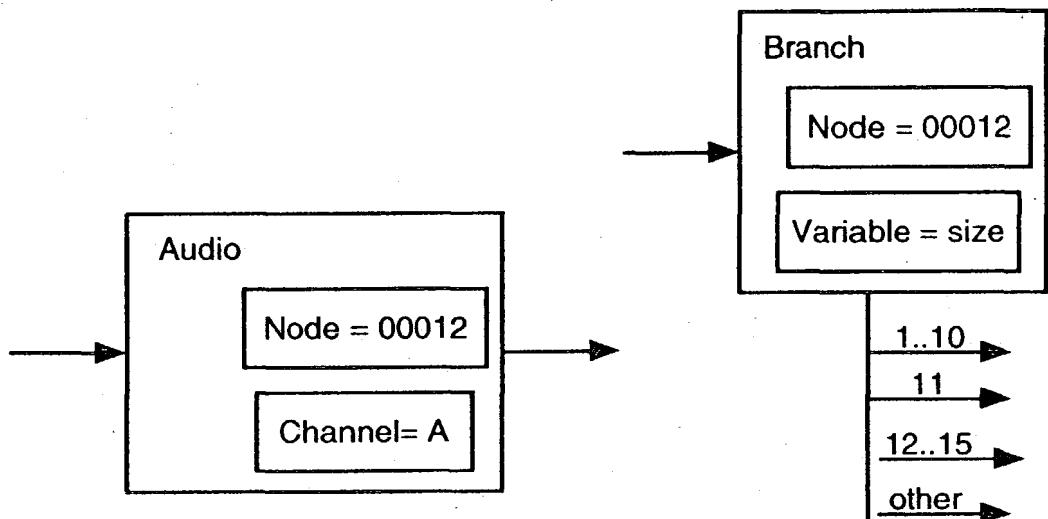


Fig. 7a

Fig. 7b

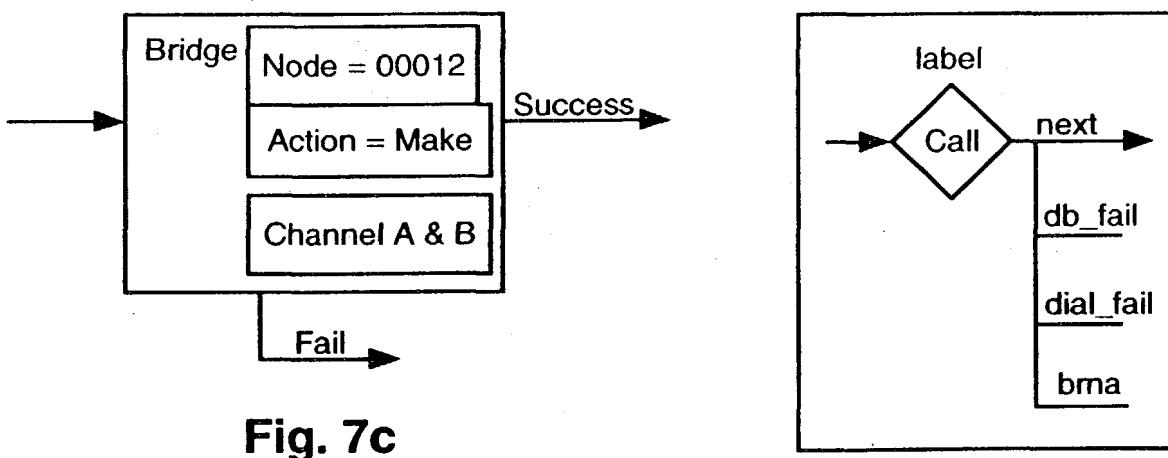


Fig. 7c

Fig. 7d

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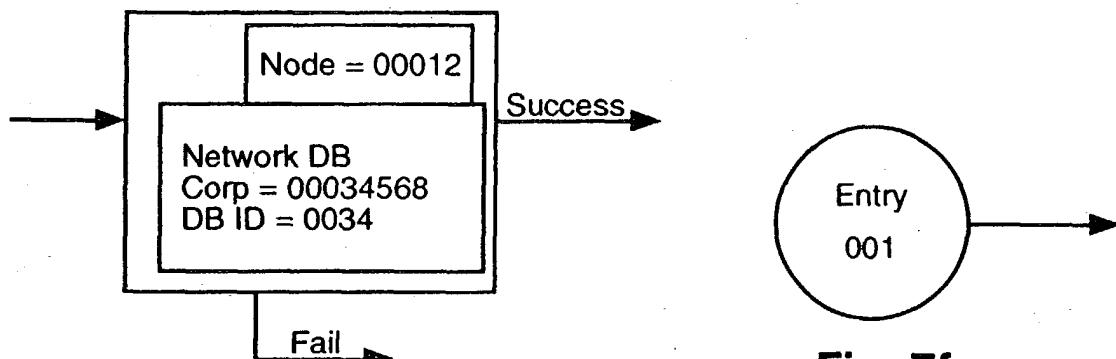


Fig. 7e

Fig. 7f

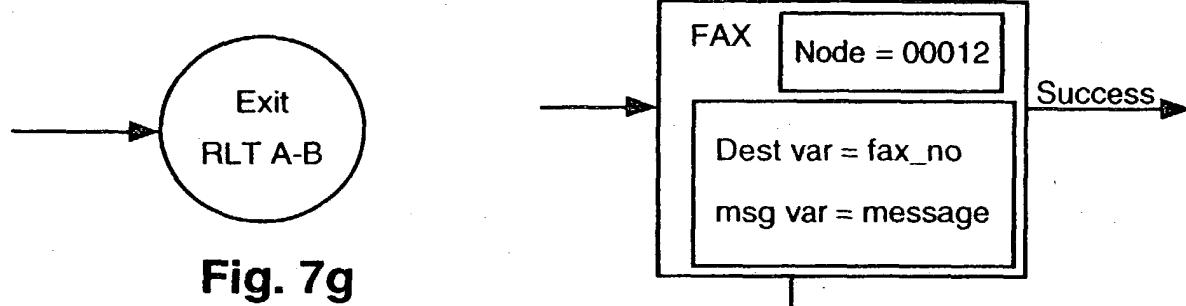


Fig. 7g

Fig. 7h

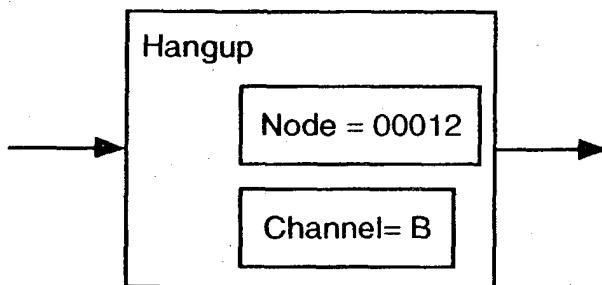


Fig. 7i

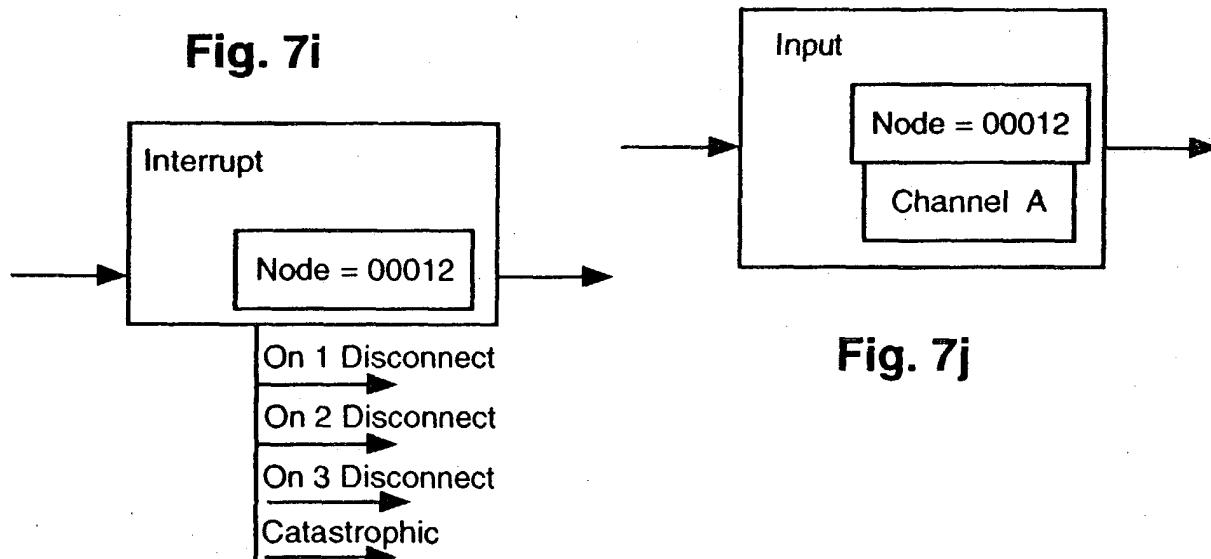


Fig. 7j

Fig. 7k

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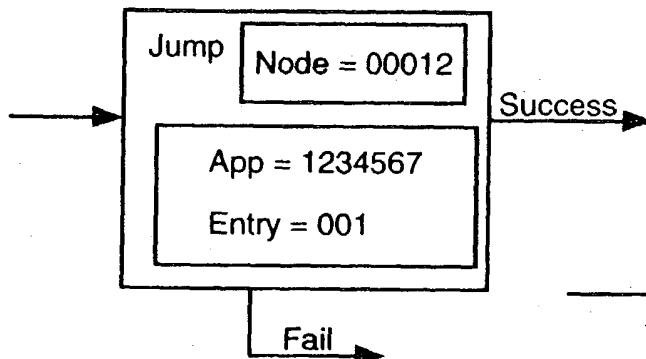


Fig. 7l

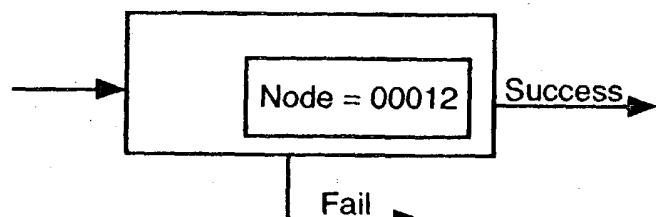


Fig. 7m

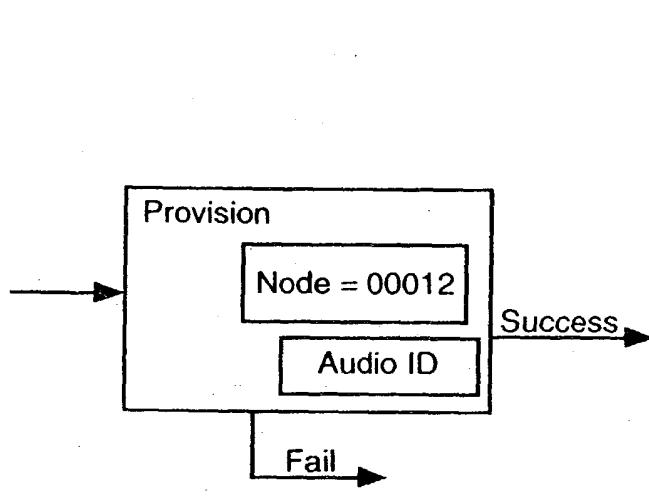


Fig. 7o

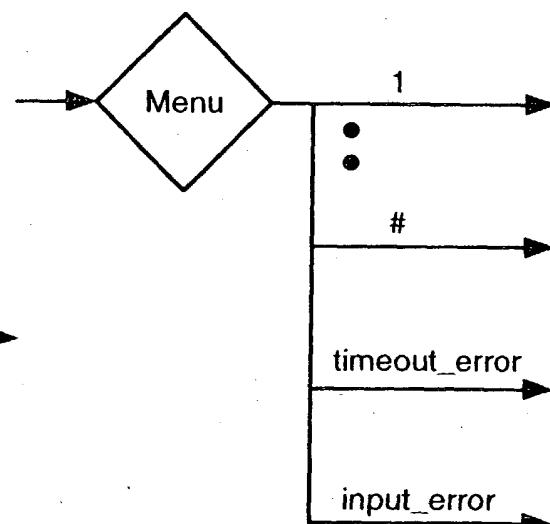


Fig. 7n

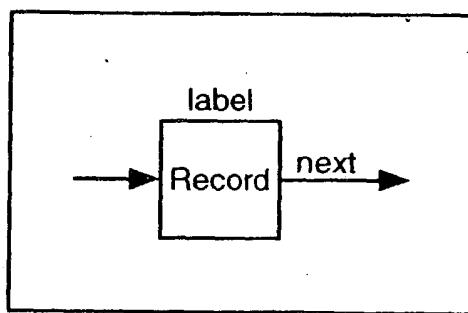


Fig. 7p

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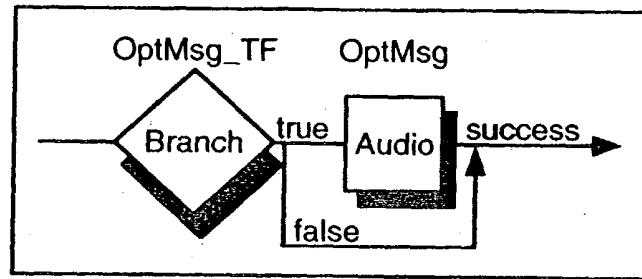


Fig. 8a

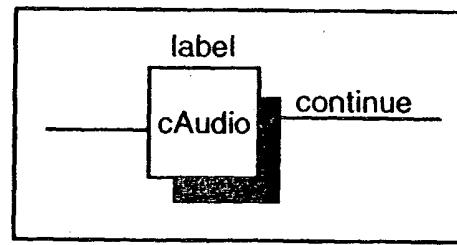


Fig. 8b

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Computer System
900

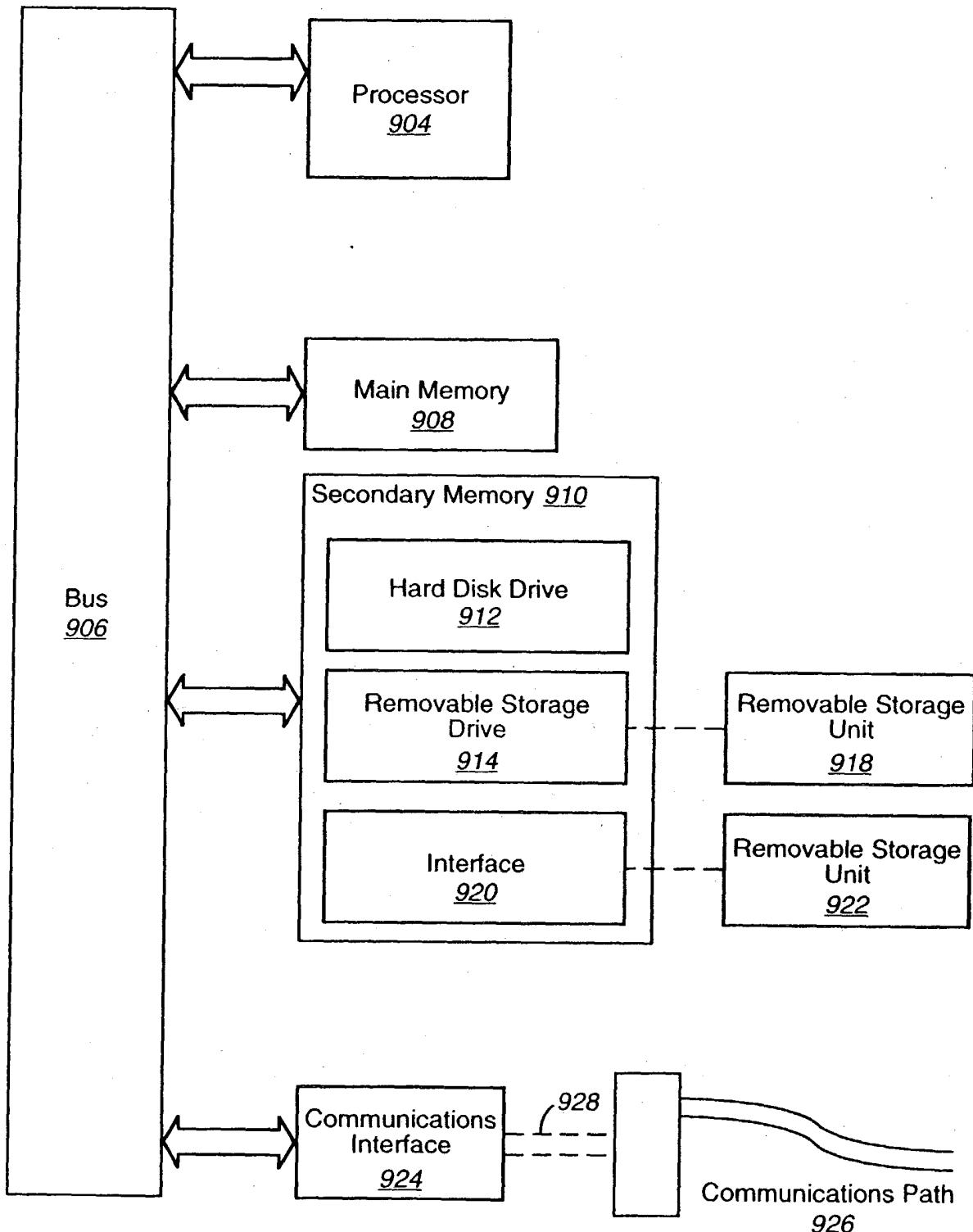


Fig. 9